

Fax Referral Provider Information

What is the Fax Referral Program?

The Fax Referral Program allows you to refer tobacco users directly to the Washington State Tobacco Quit Line using a fax referral process. The Quit Line offers free evidence-based telephone counseling, materials and medication (when appropriate) to Washington residents who are interested in quitting tobacco. Through the Fax Referral Program, the Quit Line initiates contact with the potential participant, which can greatly increase the chances of successful follow up, especially for those who might be hesitant to begin treatment on their own.



What is *Your Role* in the Program?

1. Ask if your patient uses tobacco.
2. For those interested in receiving free counseling, materials and medication (if appropriate) from the Quit Line, discuss the fax referral process.
3. Complete and sign the fax referral form to refer patients to the Quit Line. **The form will not be processed without a signature from the patient.**
4. Fax the form to the Quit Line at 1-800-784-8669.
5. You will receive a Fax Back Report between 2-7 days later (depending on when patient is reached). Review the report and file in patient chart.

Who Should be Referred?

The fax referral is most appropriate for tobacco users who are ready and interested in quitting tobacco within the next 30 days. For those who are not ready to quit, Washington State's Tobacco Prevention and Control Program recommends that you continue to keep the door open to future conversations about quitting by offering motivational messaging and patient education materials.

What are the Quit Line Hours?

The Quit Line is open 7 days a week from 5:00AM - 9:00PM PST. Services are available in both English (1-800-QUIT-NOW) and Spanish (1-877-2NO-FUME) and can also be translated into over 170 other languages.